

GPOFMS - USER MANUAL FOR PORT USERS & SUPPLIERS

Password Management – Reset / Forgot Password

Abstract

This manual is to the business or individuals who need to make transactional business with the Gujarat Maritime Board. This manual covers user password reset.

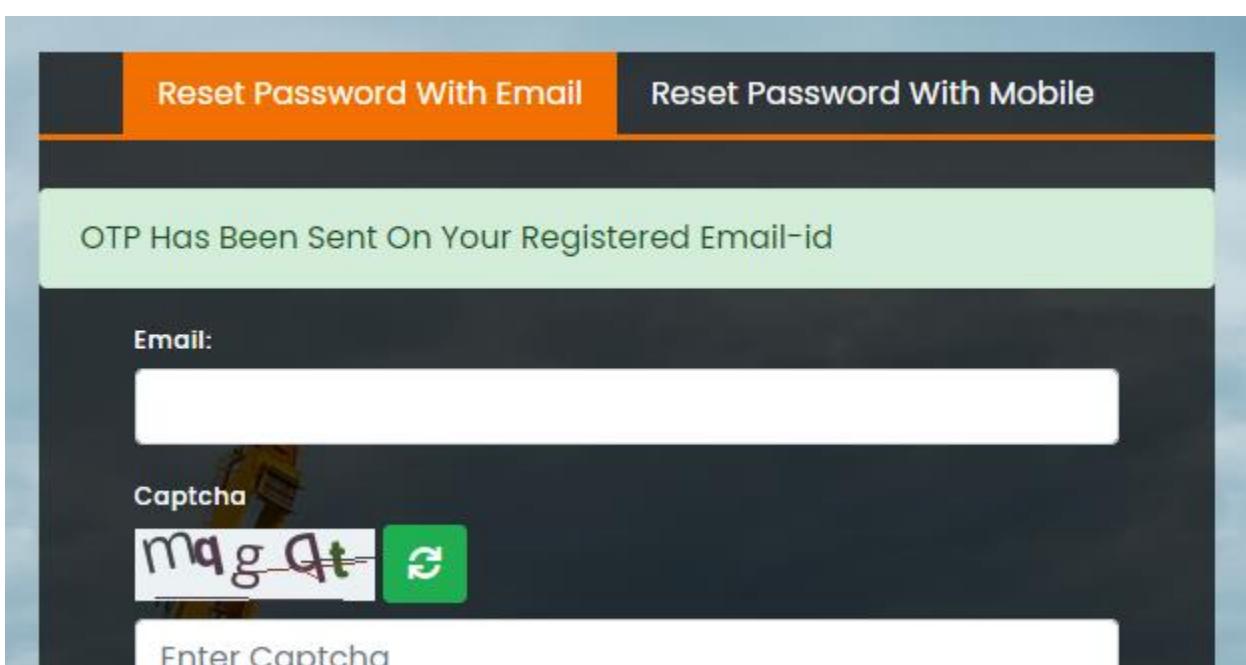
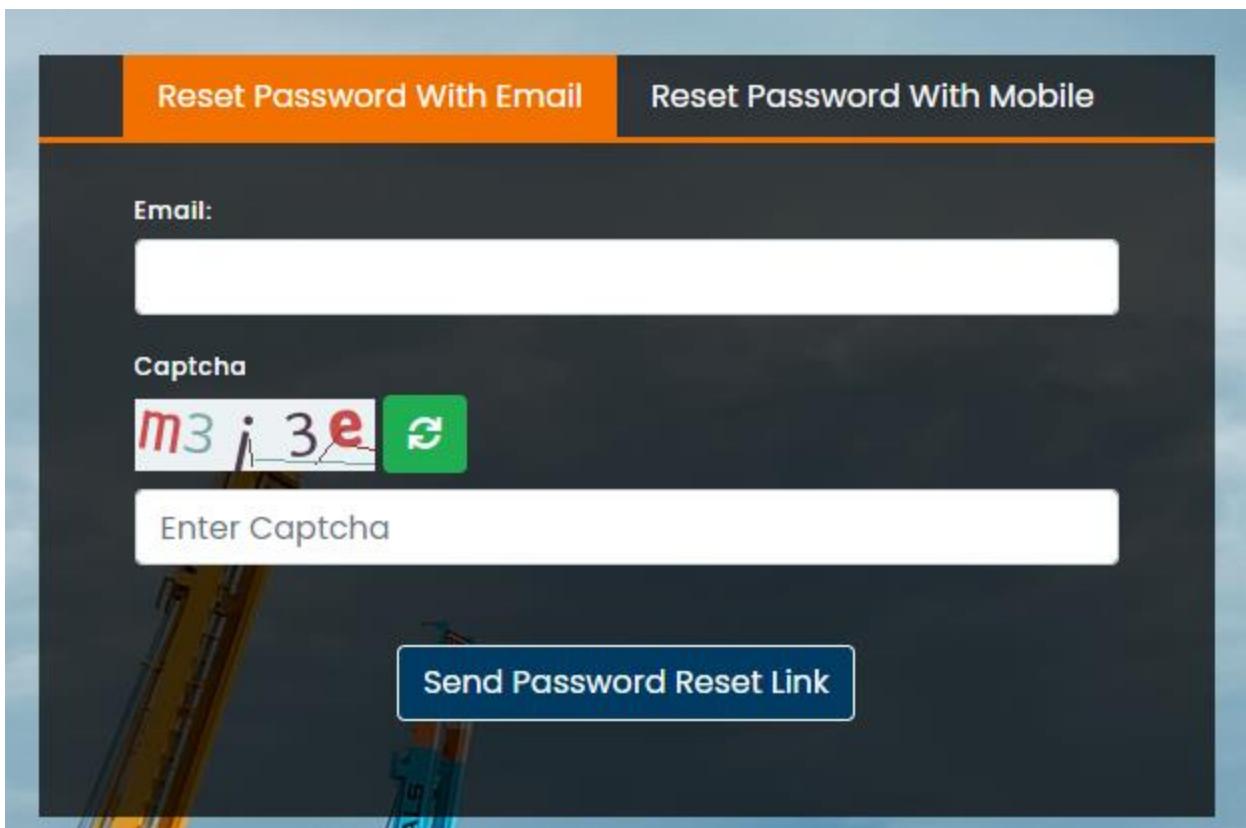
Gujarat Maritime Board
Gandhinagar

1. Forgot Password

The system is a self-service system. The port user /supplier can reset his password himself if he/she forgot the password.

Step 1: From the login screen for the existing port user / supplier click on the forgot password link.

Step 2: You will be shown as screen with two panels one to reset the password with your mobile number and reset the password with your email id. You can choose any one of these methods and enter the email or mobile number and enter the CAPTCHA and click on the send password reset link.



Step 3: Check the mail or SMS and click on the link sent and enter the OTP received with CAPTCHA

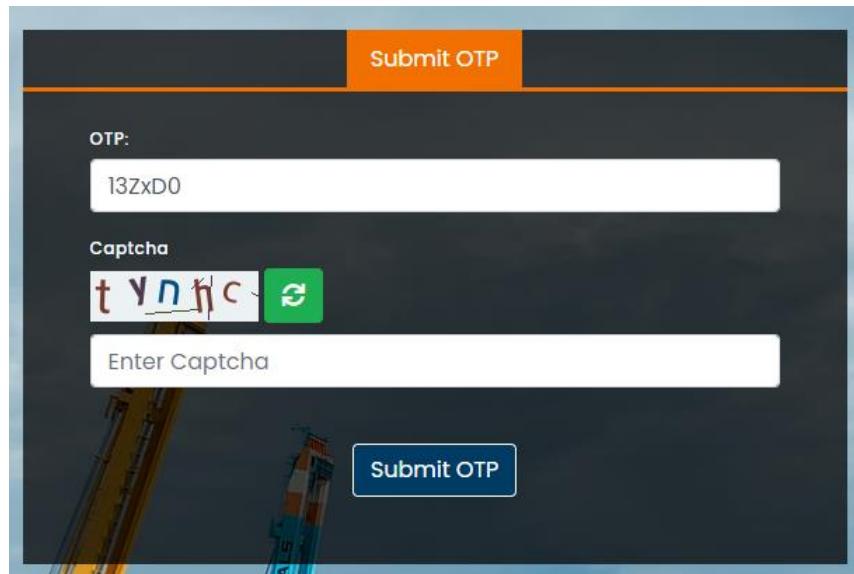
Reset Password

✉ GMBPORTS <no-reply-gpofms@gujarat.gov.in>
🕒 Monday, April 17, 2023 6:06:15 PM

Forget Password Otp

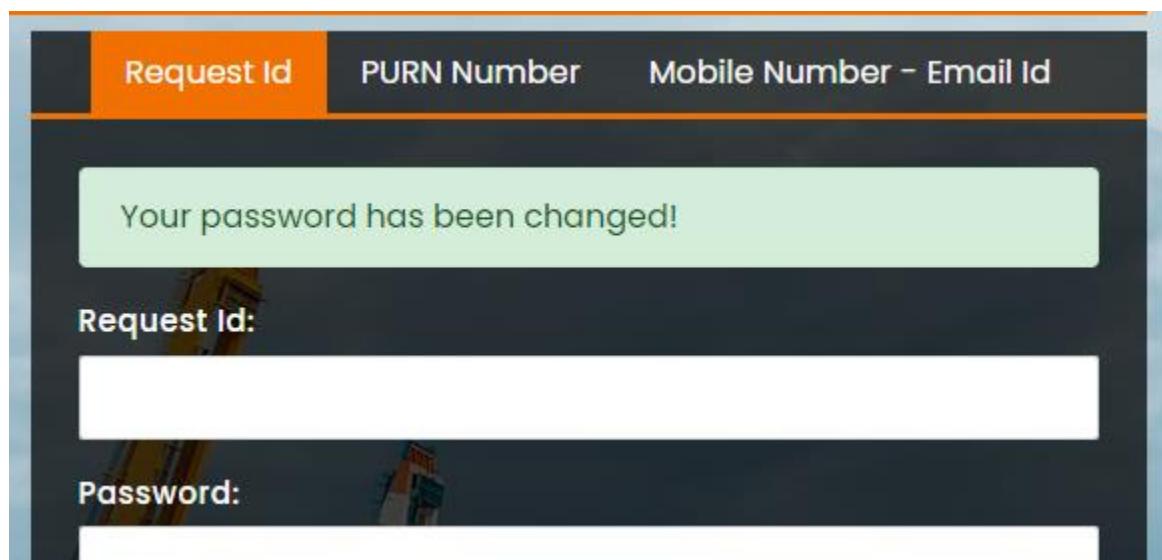
Your OTP Password : - 13ZxD0

You can reset password from bellow link: [Reset Password](#)



The image shows a screenshot of a web page titled 'Forgot Password Otp'. At the top, there is a header with the text 'Reset Password' and the email 'GMBPORTS <no-reply-gpofms@gujarat.gov.in>' and the date 'Monday, April 17, 2023 6:06:15 PM'. Below the header, the main content is titled 'Forget Password Otp'. It contains a message: 'Your OTP Password : - 13ZxD0' and a link: 'You can reset password from bellow link: [Reset Password](#)'. The main form area has an 'OTP:' label with an input field containing '13ZxD0', a 'Captcha' section showing 't y n h c' with a refresh button, and an 'Enter Captcha' input field. At the bottom, there is a 'Submit OTP' button.

Step 4: Enter the email-id and set your desired password with the following conditions minimum length 8, one upper case and one lower case character, one number and one special character and submit with CAPTCHA



The image shows a screenshot of a web page for password reset. The top navigation bar includes 'Request Id', 'PURN Number', and 'Mobile Number - Email Id'. A green success message box displays 'Your password has been changed!'. Below the message, there is a 'Request Id:' label with an input field and a 'Password:' label with an input field.

Step 5: Login with your new password.

2. Getting Help from GMB.

Check for the helpline number and email provided in the gpoofms.gujarat.gov.in.